

**CHARTER FIBERLINK
SC-CCO, LLC**

Betty Sanders
Director - Regulatory Affairs
Direct: 314-288-3259

September 25, 2012

VIA ELECTRONIC FILING

Mr. Charles Terreni
Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:


Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC (Charter) Tariff (s) No. 4. Enclosed the following tariff pages listed below carry an effective date of October 2, 2012.

16th Revised Page No. 2 1st Revised Page No. 14 2nd Revised Page No. 15

In this filing, Charter is updating Payment of Charges language for residential customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Larry Bowman at 314 543-5855.

Sincerely,


Betty Sanders

Enclosure(s)

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	24	5 th Revised		
2	16 th Revised*	24.1	Original		
3	1 st Revised	25	2 nd Revised		
4	Original				
5	Original				
6	Original				
7	2 nd Revised				
8	3 rd Revised				
9	1 st Revised				
10	Original				
11	Original				
12	Original				
13	Original				
14	1 st Revised*				
15	2 nd Revised*				
15.1	Original				
16	1 st Revised				
17	Original				
18	1 st Revised				
19	1 st Revised				
19.1	4 th Revised				
19.1.1.	2 nd Revised				
19.1.2	Original				
19.2	3 rd Revised				
19.3	3 rd Revised				
19.4	Original				
19.5	2 nd Revised				
19.6	4 th Revised				
19.7	2 nd Revised				
29.8	Original				
20	1 st Revised				
21	5 th Revised				
21.1	Original				
21.2	Original				
22	Original				
23	3 rd Revised				

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: September 26, 2012

Effective Date: October 2, 2012

4.3 Responsibilities of the Customer (cont'd)

the Telephone Company specifically authorizes said visit or repairs in advance of the occurrence and the Telephone Company agrees in advance to accept the liability for said repairs or visit.

Payment for all the Telephone Company service charges incurred through usage or direct action on the part of the Customer.

4.4 Payment of Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Telephone Company to the Customer, and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or shared with other persons.

For billing of monthly charges, service is considered to be established upon the confirmation of third party verification processes.

Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. Customers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to a Customer will be the rates in effect on the first day of the Customer's billing cycle.

Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice.

The Telephone Company will generate and mail customer bills seven (7) days prior to the close of the customer monthly billing period. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of the Telephone Company or an agency authorized to receive such payment. All charges for service are payable only in United State currency. Bills are due and payable as specified on the bill. Payments may be made by cash, check, money order, cashier's check or certain major credit cards.

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The Telephone Company may assess a fee for returned checks which will not exceed the allowable amount in SC Code Section 34-11-70.

The Customer is responsible to pay the Telephone Company for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.

If service is suspended/disconnected by the Telephone Company in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable reconnection charges.

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4.5 Billing Disputes

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Any disputed charge may be brought to the Telephone Company's attention by verbal or written notification. In the case of a billing dispute between the Customer and the Telephone Company that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection.

The Customer may request investigation into the disputed amount by the Telephone Company. During the period that the disputed amount is under investigation, the Telephone Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Telephone Company may discontinue service.

The Telephone Company will investigate customer complaints promptly and thoroughly in accordance with the rules established by the Public Service Commission of South Carolina. Customers can file unresolved complaints with the following:

Office of Regulatory Staff
Consumer Service Department
P.O. Box 11263
Columbia, SC 29201
Telephone Number: (803) 737-5230
Toll Free Number: 1-800-922-1531
Fax Number: (803) 737-4750

Telephone Company Contact: telgovtescalations@chartercom.com
Telephony Manager – Customer Care
12405 Powerscourt Drive
St. Louis, MO 63131
866-212-1063

4.6 Disconnection of Service by Customer

Customer must notify the Telephone Company orally or in writing of his/her desire to terminate service. The Telephone Company may be allowed a reasonable period of time after the receipt of such notification to render a final bill. The monthly service charge, plus associated taxes, shall be pro-rated for the actual number of days in which service has been provided, with non-used portion being refunded to the Customer.

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